



Become a Visitor Welcome Volunteer

We are looking for enthusiastic volunteers to support our experienced Front of House team in providing a warm and friendly welcome to our visitors, ensuring they have a fantastic museum experience.

About us

The River & Rowing Museum inspires escape and exploration, telling the many stories of the River Thames and celebrating the wildlife that calls it home. Beyond its beautiful riverside location in Henley on Thames and award-winning building, the Museum's doors open onto art, history, conservation, and the international sport of rowing. Find out more at rrm.co.uk

Why volunteer at the River & Rowing Museum?

- Contribute to the work of a museum with a diverse programme of exhibitions and events, and a nationally important permanent collection.
- Build transferable skills and gain valuable work experience within the culture and heritage sector.
- Be part of a friendly and supportive team.

What you will be doing:

- Give a friendly welcome to a wide range of visitors.
- Signpost visitors to museum resources that will enhance their visit.
- Assist the Front of House team in carrying out the evacuation procedure.
- Answer visitor questions and feedback visitor comments to the Duty Managers.
- Oversee visitors in temporary exhibitions to ensure that spaces are kept tidy and that visitors have a great experience.
- Carry out light cleaning and tidying duties in the foyer and shop where required.

River & Rowing Museum Foundation

Mill Meadows Henley on Thames RG9 1BF T 01491 415600 rrm.co.uk

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Required hours:

- There will be 2 shifts per day from 9.45 - 13.00 and 12.45 - 16.00. You can choose to do regular or ad hoc shifts.
- Please note that The River & Rowing Museum is currently open Thursday to Monday from 10.00 – 16.00.

What you will get in return:

- Free admission to the Museum
- 10% discount on admission for up to two friends or family
- 10% discount on children's workshops and adult lectures
- 10% discount in the Museum shop and café
- Biannual social events
- Invitation to Private Views.
- Travel expenses

Travelling to us:

Rail: Hourly services from London (Paddington), Reading and Maidenhead via Twyford to Henley on Thames. We are a short 5-minute walk from Henley station.

Bus: Bus Regular 328/329 bus services between Reading and High Wycombe, stopping at Henley on Thames. There is an hourly X39 service from Oxford.

Car: You can use our car park free of charge on the days you are volunteering.

How to be involved:

Download and complete the Volunteer Enquiry Form from rrm.co.uk. Email your completed form to Juliet Harris, Volunteer Co-ordinator at volunteering@rrm.co.uk or send it to **Volunteering, The River & Rowing Museum, Mill Meadows, Henley-on-Thames, Oxon, RG9 1BF.**

If you have any questions regarding volunteering with us please email volunteering@rrm.co.uk or call **01491 415 600.**

We look forward to hearing from you.

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