



River & Rowing  
Museum  
Henley on Thames

Art and stories to carry you away

## Accessibility Guide

[museum@rrm.co.uk](mailto:museum@rrm.co.uk), 01491 415600, [www.rrm.co.uk](http://www.rrm.co.uk)

Contact for accessibility enquiries: Debbie McFadyen, Visitor Operations Manager



### Welcome

The River & Rowing Museum is located in the beautiful riverside location of Henley on Thames.

**The River & Rowing Museum** is one of the U. K's leading independent museums. Situated in picturesque Henley on Thames and housed in an award-winning building on the banks of the river, the museum explores the river Thames, the international sport of rowing and the town of Henley. The galleries include interactive displays as well as internationally significant collections, including the family-friendly 'Wind in the Willows' gallery and a permanent display of the work of artist John Piper. In addition, the Museum hosts a lively programme of temporary and visiting exhibitions, collaborating with partners such as the National Portrait Gallery, the V&A and the Hayward Gallery in London. Working closely with organisations in our area, the Museum has recently opened a Community Gallery, which showcases a wide variety of local projects.

The Museum is fully accessible, with onsite parking, and only a few minutes level access from Henley on Thames station.

## At a Glance

### Level Access

- The main entrance has level access with a ramp. The ramp is permanent.
- There is level access from the main entrance to:
  - Ground floor galleries, shop and cafe
  - First floor galleries

### Visual

- Some parts of the venue have low lighting.

### General

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for personal assistants (carers).
- Some staff have had disability awareness training.

## Getting here

Mill Meadows, Henley on Thames, Oxfordshire, RG9 1BF

## Arrival

### Path to main entrance

- From the street to the main entrance, there is level access.
- There is a permanent ramp.
- The path is 1200mm wide, or more.
- The path is sloped.

### Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- It has a push button to open.
- The door is 1000mm wide.

## Getting around inside

### Visual Impairment - General Information

- Some parts of the venue have low lighting.

### Things to See and Do

- We have a concessionary rate for disabled visitors.
- We have a complimentary ticket policy for personal assistants (carers)

### Ground floor galleries, shop and cafe

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1000mm wide, or more. The door is 1000mm wide.
- Some display information is low, for wheelchair users. There are seats.

### First floor galleries

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 1000mm wide, or more. The door is 1000mm wide.

## Customer care support

### Accessibility equipment

- We provide wheelchairs for hire while on site free of charge.
- Accessible toilet on the Ground floor
- For a list of more items, please go to [www.rrm.co.uk](http://www.rrm.co.uk)

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

### Customer care support

- Some staff have had disability awareness training.